



SENIORS FOR SOCIAL ACTION (ONTARIO)

INFORMATION BULLETIN

September 4, 2024

Welcome back from the summer hiatus, which, as it turns out, was not a full hiatus for Seniors for Social Action (Ontario).

During the summer SSAO was fortunate enough to bring onboard a volunteer policy and funding specialist. This Freedom of Information request is partly the result of her work. It was sent to Ontario Health last week. They have 30 days to respond. SPOs refers to Service Provider Organizations.

Access to Information Request re: Home Care Contracts

Freedom of Information Lead
Ontario Health
500 – 525 University Avenue
Toronto, ON
M5G 2L3

REQUEST FOR INFORMATION CONCERNING AWARDING OF HOME CARE CONTRACTS

To Whom It May Concern,

This is an access to general records request under the *Freedom of Information and Protection and Privacy Act*. It is made in accordance with the Supply Chain Code of Ethics found on Page 3 of Ontario's Procurement Guidelines for Publicly Funded Organizations in Ontario which states:

“All activities involved in the purchase of goods and services using public funds should be fair and transparent, and for the purpose of acquiring the best value for money.”

It is my understanding that mechanisms exist in the procurement process that ensure that purchases have been authorized, and goods and services have actually been received.

Ontario Health has listed its new Pre-Qualified Home Care Providers here:
<https://www.ontariohealth.ca/.../PrequalifiedHomeCareServ...>

I am requesting:

- The evaluation criteria used in the Request for Supplier Qualification in the following Home Care contract awards in 2024, and who provided the authorization for them: The Care Company Inc.; Nightingale Nursing Registry Ltd.; Medavie Health Services Inc.
- Current documents outlining the internal controls ensuring that goods and services are actually being received by clients of the 3 companies listed above.
- A copy of the most recent results of Health Shared Services Ontario's prequalification process for Home Care contracts.
- A copy of the most recent results of the risk assessment form sent to SPO's.
- A copy of the most recent results of the Market Sounding Survey for SPOs.
- The most recent results of the deep dive sessions held with SPOs including any slides, reports, memos or summaries that may be available concerning these.

Sent by Dr. Patricia Spindel, Chair, Seniors for Social Action Ontario on behalf of the co-founders, leaders, and members of SSAO.